

RACKLEY CONSULTING INC. - CARD AUTH/AGREEMENT

Business: **RACKLEY CONSULTING INC.**

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Phone: (330) 333-1517

1. MISSION AND PROFESSIONAL PROVISION This agreement is entered into between RACKLEY CONSULTING INC. (the "Business") and the individual or entity identified in the associated payment form (the "Client"). The Provider specializes in Strategic retailer of computer hardware parts and provider of direct-to-client procurement, professional tech repair, and high-level IT consulting for modern brands. These terms govern all professional engagements worldwide. Both parties agree to maintain absolute confidentiality of all proprietary business data and communications.

2. IRREVOCABLE PAYMENT AND CREDIT CARD AUTHORIZATION The Client authorizes RACKLEY CONSULTING INC. to securely store and charge the provided payment method for the initial retainer and all subsequent project balances. The Client agrees that any disputes will first be addressed directly with the Provider before initiating a chargeback through their financial institution. Authorization remains in effect until revoked in writing. The Client authorizes RACKLEY CONSULTING INC. to charge the provided payment method for the initial retainer and any pre-approved future project balances.

3. MANDATORY RETAINER AND WORK AUTHORIZATION To initiate any service, a non-refundable **\$100 Compulsory Booking Deposit for Professional Services** is required. This fee is earned in full by the Provider at the time of payment to cover administrative audit, technical research, and manufacturer verification. By paying this fee, the Client provides express "Work Authorization" to commence services immediately. The consulting fee is strictly non-refundable and non-transferable.

4. SALE OF GOODS AND LOGISTICS (HARDWARE & DIGITAL) All hardware sales are final once the order is placed. Digital assets are final-sale upon electronic delivery. The Client assumes full responsibility for all shipping, insurance, and import-related expenses. Delays caused by third-party carriers or international customs do not constitute valid grounds for a refund or chargeback.

5. SERVICE STANDARDS AND DATA SAFETY The Client is solely responsible for performing a comprehensive data backup prior to the start of any service. The Provider is not liable for data loss or pre-existing hardware failure discovered during the optimization process.

6. COMPLETION OF SERVICES AND CONFIRMATION OF DELIVERY The act of paying a final invoice or accepting a hardware shipment constitutes a formal "Confirmation of Delivery" and "Completion of Services". By authorizing final payment, the Client confirms that all services were performed to their total satisfaction and all goods were received as described.

7. NO-REFUND POLICY AND DISPUTE RESOLUTION All payments are governed by a strict no-refund policy. The Client agrees to contact the Provider directly for a good-faith resolution before contacting their bank. Any chargeback filed in violation of this agreement will be defended using this record of authorization and payment as proof of work. This agreement does not waive any consumer rights required by law; all other payments remain non-refundable.

8. CARDHOLDER VERIFICATION AND FRAUD PREVENTION The Client confirms that they are the authorized holder of the payment method used for this transaction. By submitting payment and accepting this agreement, the Client verifies that the billing information provided is accurate and that they have full legal authorization to use the payment method submitted. The Client further acknowledges that submitting payment through the Provider's website constitutes electronic authorization for the transaction. Any attempt to initiate a fraudulent chargeback after services have been authorized or rendered may be considered a breach of this agreement and may be subject to dispute defense procedures and documentation submission to the relevant financial institutions.

9. TRANSACTION RECORD AND ELECTRONIC CONSENT The Client acknowledges that electronic records including the payment transaction, timestamp, device information, and acceptance of this agreement may be stored by the Provider as proof of authorization. These records may be used as evidence of consent in the event of a payment dispute or fraud investigation.

FINAL ACCEPTANCE By checking the "I Agree" box and providing payment, the Client confirms they have read, understood, and voluntarily agreed to these terms. The Client further confirms that they are the authorized cardholder and approve the payment transaction, specifically acknowledging the non-refundable nature of the retainer and the authorization for charges. No physical signature is required, as the act of checking the agreement box and completing the payment form constitutes full legal acceptance of this agreement. For online payments, checking the 'I Agree' box and completing the payment form constitutes electronic signature and full legal acceptance of this agreement.